

Children, Young People and Education Committee
SeneddChildren@Senedd.Wales

Eich cyf/Your ref:

Ein cyf / Our ref:

Dyddiad / Date: 16 April 2024

Dear Children, Young People and Education Committee members,

Ty Cariad

Thank you for the opportunity to speak before the Children, Young People and Education committee on the 20 March as part of its annual scrutiny programme. I trust members found it useful.

There was an action for Care Inspectorate Wales to provide a note outlining its response concerning Ty Cariad children's home. This is attached for the attention of committee members.

Yours sincerely



Gillian Baranski
Chief Inspector
Care Inspectorate Wales

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Ty Cariad Childrens home operated by New Possibilities in Living and Learning Ltd

Media interest

On the 3 March 2024 an article appeared in Wales Online:

[Children's home hit by damning inspection and fears for safety - Wales Online](#)

The article was about Ty Cariad care home for children, operated by New Possibilities Living and Learning Limited. The service is registered to accommodate up to 3 children/young people.

CIW inspections, enforcement and improvement action

Committee members will wish to note the following:

March 2022

CIW inspected and identified non-compliance with regulations in the following areas:

- Regulation 6 - Requirements in relation to the provision of this service
- Regulation 7 - Not providing the service in line with the Statement of Purpose
- Regulation 14 (1) - Suitability of the service
- Regulation 26 - Not ensuring children were safeguarded

This resulted in CIW issuing four Priority Action Notices (PANs).

4 January 2023

CIW carried out a further inspection. There was a delay between inspections due to lengthy periods in 2022 when no children were living in the home.

During the inspection CIW found there was limited progress in achieving compliance to improve outcomes for children. The four PANs remained with an additional four Areas for Improvement (AFIs) identified. This included personal plans, assessment, providing an accurate guide to the service and the standards of care and support.

9 March 2023

Due to the continued failure of the provider to make improvements CIW followed its enforcement and improvement process. A decision was made to reinspect the service.

26 September 2023

Following on from the decision in March to reinspect the service a further inspection was carried out during September to allow time for improvements identified to be made. We found improvement in two areas but two remained outstanding. In terms of areas for improvement, one had been achieved but three had not been satisfactorily addressed. A further AFI was also issued in relation to medicines management.

October 2023

Following a further Service Enforcement and Improvement Panel, due to the lack of improvement made an Improvement Notice to cancel the registration of the service was

issued on 23 October 2023. The provider has an opportunity to submit evidence of improvement, and a date of 1 February 2024 was given.

February 2024

The provider submitted evidence which we reviewed. A new Responsible Individual (RI) had been approved for the service and the previous manager and deputy manager had left. Information was submitted by the RI to support improvements made.

An unannounced inspection is planned in the near future to establish whether appropriate action has been taken by the service provider.

Freedom of Information request

The media article followed a Freedom of Information request in relation to a number of services where CIW had issued priority action notices.